

# 7 Easy Ways to Make Your Loan Payments

## 1. Schedule automatic payments.

Complete the Automatic Payment Authorization form (located on the “Loans” section of our website) to schedule payments from your Credit Union account or from your account at another financial institution. Allow 3 business days for Credit Union payments; 10 business days for payments from another financial institution.

## 2. Schedule Internet Banking payments.

You can securely transfer funds, schedule payments or set up recurring transfers to make loan payments from your checking or savings account – anytime day or night.

## 3. Schedule automated Bill Payer payments.

To make a payment or schedule an automated payment, log into Internet Banking and click on the “Bill Payer” link at the top navigation bar. If new to Bill Payer, you can start using Bill Payer within 3 business days after enrollment.

## 4. Make payments with Access 24 automated phone service.

You can securely make payments anytime 24/7 using Access 24. Call 888-8920 (800-356-3178 from outside the Albuquerque area). The system uses voice commands and will allow you to make general inquiries, transfers, and more.

## 5. Print Loan Coupons from our website.

Simply print out the coupon available in the “Loans” section of our website. Complete the form with loan and payment information and bring your payment to any branch office or send to us via mail.

## 6. Pay Your Loan by mail.

Simply write your member and loan numbers on your check – on the “For” line – to avoid delay in payment. Be sure to use a security envelope when you mail a payment.

## 7. Visit any of our Branch Offices.

You may request a payment transfer from any Teller. Visit our website “Branch & ATM Locations” or “Shared Branching Locations” links on our home page to locate a convenient branch location near you.

For more information or to take advantage of any of your options above, email us at [info@nmefcu.org](mailto:info@nmefcu.org) or call 889-7755 (800-347-2838 from outside the Albuquerque area).

Mailing Address: Mail Teller, P.O. Box 8530, Albuquerque, NM 87198

Website Address: [www.nmefcu.org](http://www.nmefcu.org)



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